

Establishing Service with SCE&G

We appreciate the opportunity to serve you and we're committed to providing you with safe, reliable and cost effective energy solutions that enhance the quality of your life. As your neighbor, we care about you, and will work hard to satisfy your needs quickly, fairly—and safely.

At SCE&G, we're always looking for ways to make managing your energy needs as easy as possible. That's why we offer a variety of special programs to help you customize your service according to your own specific needs.

24-Hour Customer Service

Customer Relations Specialists are ready to assist you 24 hours a day, seven days a week. Simply call 1-800-251-7234 for assistance.

Manage Your Account

Managing your energy account is now easier than ever with SCE&G's online account management services.

- Online Bill View – View your entire bill online and eliminate paper billing.
- Energy Analyzer – Review details of your bill and compare monthly energy usage over time.
- Budget Billing – Pay the same amount every month, and avoid fluctuations in your bill.

Online Payment Options

Choose the one that's right for you:

- One-time Payment (ePay) – View and pay your bill any time before your due date securely online.
- Automatic Bank Draft (eDraft) – Choose a draft date and your bill will be paid automatically.
- Credit/Debit Card – Make one-time immediate payments when you go paperless.

Other Payment Options

- By Phone – Pay your bill over the phone with a credit card or electronic check (There is a \$3.50 charge for this service).
- By Mail– Simply mail your payment using the envelope included with your bill.

Important Numbers

24/7 Toll-Free Customer Care Center:
1-800-251-7234

Emergencies and Outages

1-888-333-4465 or log on to www.sceg.com



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