

# Residential Heating & Cooling Program Overview



## Enjoy Hot Savings with Cool Rebates from Dominion Energy!

Dominion Energy South Carolina wants to help our residential electric customers save energy and money without sacrificing home comfort. Investing in energy-efficient heating and cooling equipment and duct improvements will help you consume less energy and save money on your monthly energy bills. Whether you are interested in replacing your heating and cooling equipment or making duct improvements, The EnergyWise Heating & Cooling Program offers rebates to help offset the upfront cost for purchases of energy-efficient products and services

### Purchasing New Heating and Cooling Equipment?

Take advantage of rebates when you replace an old inefficient central air conditioner or heat pump with a new ENERGY STAR qualified unit of the same type in your existing home. Rebates vary according to the type and efficiency level of the equipment installed.

### New Heating and Cooling Equipment Rebates

System Type		Minimum Ratings			Rebate
		SEER	EER	HSPF	
Air Conditioner	Split	15	12.5	–	\$300
		16	13	–	\$500
	Packaged	15	12	–	\$300
		16	12.5	–	\$500
Heat Pump	Split	15	12.5	8.5	\$300
		16	13	9	\$500
	Packaged	15	12	8.2	\$300
		16	12.2	8.3	\$500

### Service Eligibility

- All heating and cooling systems must be AHRI-rated and ENERGY STAR® qualified.
- Newly installed heating and cooling equipment must be of the same type as the unit being replaced (e.g., a heat pump must be replaced with a heat pump, central A/C must be replaced with central A/C). Ground source heat pumps do not qualify.
- Equipment must be installed by a licensed mechanical contractor in accordance with the program's established technical protocols.
- All rebate applications and contractor invoices must be submitted within 90 days of installation.
- To maximize the efficiency of your new equipment, ask your contractor to inspect and evaluate your home's duct system. You may also qualify for a separate rebate for complete duct work replacement, duct sealing and/or duct insulation work performed on your existing duct system.



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## Improving an Existing Duct System?

Dominion Energy South Carolina's Heating & Cooling Program provides rebates to residential electric customers who improve their existing duct system or completely replace it.

Many existing heating and cooling systems operate below their designed capacity and efficiency, which can reduce comfort and increase energy costs. Leaky, poorly insulated or inadequate duct systems can reduce equipment efficiency by as much as 15 percent.

Take the next step for improved performance, enhanced comfort, reduced operating costs and longer equipment life with our EnergyWise ductwork improvement rebates.

## Duct Improvement Rebates

Duct Improvement Service	Rebate
Duct Sealing	\$150
Duct Insulation	\$150
Complete Duct Replacement	\$300

## Service Eligibility

- The eligible service must be performed by a licensed mechanical contractor in accordance with the program's established technical protocols.
- While South Carolina code requires duct leakage testing with a duct blaster for complete duct replacement, we also require the same testing for duct sealing.
- Improvements must be made to all accessible ductwork in an existing duct system.
- Duct improvement services do not require the installation of new heating and cooling equipment.
- All rebate applications must be submitted **within 90 days** of the performance of the service.

## General Terms and Conditions

- **Customer Eligibility:** To participate in the program, the customer must receive residential electric service from Dominion Energy South Carolina and be the Dominion Energy South Carolina electric customer of record or owner of record of an existing separately metered residence where the service is performed. This offer is not valid for non-residential properties.
- **Removal of Equipment:** The customer and contractor agree to remove and dispose of the equipment or materials being replaced by eligible equipment in accordance with all legal requirements.
- **Program Modification:** Dominion Energy South Carolina's Heating & Cooling Rebate Program has been approved by the Public Service Commission of South Carolina and may be subject to change or modification, without prior notice, at any time.
- **Rebate Processing:** Rebates will be processed approximately 4-6 weeks after receipt of a completed rebate application, contractor invoice and AHRI certificate. Incomplete applications are subject to delay or denial.

## Rebate Application Process

Customers should, with the assistance of their contractors, fill out the appropriate Rebate Application. Applications are available for download at [DominionEnergySC.com/HVAC](http://DominionEnergySC.com/HVAC). Customers may also request an application be mailed to them by calling **1-877-510-7234**. The application form must be submitted **within 90 days** of installation with the requested documents attached. See each application for a specific checklist of required documents and submission instructions.

**For further information** Call **1-877-510-7234** or visit [DominionEnergySC.com/HVAC](http://DominionEnergySC.com/HVAC).