

**NEWS RELEASE****For Immediate Release****Contact:** Public Affairs, 800-562-9308**Dominion Energy Resumes Energy Efficiency Consultations for South Carolina Customers...Virtually**

**CAYCE, S.C. (July 20, 2020)** – Dominion Energy South Carolina’s Home Energy Check-up is going virtual. Free in-home consultations with energy experts by video chat or telephone are available for residential electric and natural gas customers to help identify ways to improve their homes' energy efficiency.

“Like everyone else, Dominion Energy is finding ways to adapt to a new normal during the coronavirus pandemic,” said Ginger Greenway, manager of Energy Information Services for Dominion Energy South Carolina. “We’re taking creative and innovative approaches to engage with our customers, including making sure that energy-saving services that used to be provided in person are still accessible.”

Greenway said, “As people continue to spend more time inside, it’s a great time to focus on their homes’ energy efficiency. We’ve received feedback from customers, and they express interest in continuing consultations virtually. During a virtual consultation, we will look at a home’s past energy usage, have the customer walk us through the home to identify areas of improvement, and provide recommendations.”

A free virtual consultation includes the following:

- A custom report with steps customers can take to improve their home’s overall energy usage
- An overview of the home’s past energy usage
- Specifics on how to use a thermostat efficiently
- Details on how HVAC systems work
- Details on how weather affects energy usage
- Information about other energy-saving programs
- Participants receive a free energy efficient LED light bulb kit

Home Energy Check-up is available to Dominion Energy South Carolina’s residential electric and natural gas customers. Options available for virtual Home Energy Check-ups include FaceTime, Skype, Microsoft Teams or telephone (accompanied by an email with photo attachments).

For more information about the program, call 877-510-7234. To schedule a free virtual consultation, visit [DominionEnergySC.com/EnergyCheckup](https://www.dominionenergy.com/energycheckup).

**About Dominion Energy**

More than [7 million customers in 20 states](#) energize their homes and businesses with electricity or natural gas from Dominion Energy (NYSE: [D](#)), headquartered in Richmond, Va. The company is [committed to sustainable, reliable, affordable and safe energy](#) and is one of the nation’s largest producers and transporters of energy with more than \$100 billion of assets providing electric generation, transmission and distribution, as well as natural gas storage, transmission, distribution and import/export services. The company is committed to achieving net zero carbon dioxide and methane emissions from its power generation and gas infrastructure operations by 2050. Please visit [DominionEnergy.com](https://www.dominionenergy.com) to learn more.