

May 29, 2018

ACCESS TO DISCONNECT SWITCH AND METERING EQUIPMENT

Recently, we have had to deny several solar inspections due to not having unencumbered access to the disconnect switch and metering equipment.

You are aware that SCE&G must have safe and unrestricted access to the customer's disconnect switch and metering equipment at all times. The main house meter, solar generation meter, and disconnect switch cannot be located within a locked, fenced area. In the event of an outage, our field personnel may need access to the disconnect switch to prevent the solar system from back-feeding electricity to our lines. You must inform our customers at the beginning of your sales process of this requirement and that the disconnect switch and metering equipment must be located outside the fenced area. The installation will fail the SCE&G Utility-side Inspection and the meters will not be installed until the correction has been made. The main house meter, solar generation meter, and disconnect switch should always be located in immediate proximity of each other, **so you may need to relocate the house meter, as well. Another option would be to relocate the customer's fence.**

If you need to relocate the house meter, please contact us at (800) 251-7234 to coordinate. You can access our requirements at [SCE&G Solar Equipment Requirements](#).

UNAUTHORIZED ADDITIONAL SOLAR PANEL INSTALLATIONS

We have discovered that several SCE&G customers have had additional solar panels installed, beyond what was originally approved for their home. These installations did not follow SCE&G's Interconnection Application Process, which requires technical review, inspections, approvals, etc. for additional capacity. You can access that process at [PowerClerk Installer User Guide](#).

We require that for every installation, you use [PowerClerk](#) to begin the application process. If we discover additional solar panels installed with no submitted application in our system, we will require the customer to remove the panels within 10 business days or we will terminate electric service to the generation meter.

Please note that if your customer is an existing solar customer receiving the Performance Based Incentive (PBI) they will lose their monthly PBI credits by interconnecting additional panels.

UNAUTHORIZED SOLAR SYSTEM INSTALLATIONS

Several SCE&G customers have had entire solar systems installed without going through SCE&G's Interconnection Application Process, which requires technical review, inspections, fees, approvals, etc. You can access that process at [PowerClerk Installer User Guide](#).

We require that for every installation, you use [PowerClerk](#) to begin the application process. If we discover a solar system with no submitted application in our system, we will require the customer to disconnect the system immediately and if the paperwork is not submitted with 10 business days we will terminate their electric service.